

## CITRIX HEALTH CHECK

# See the Full Picture of Your Citrix Environment - Without the Blind Spots

Get an independent assessment of your Citrix setup with our certified Citrix experts. Identify hidden issues, secure your environment and optimise performance.



### THE CHALLENGE

#### Struggling With Your Citrix Environment?

When your Citrix environment isn't in peak condition, it impacts productivity, security and user satisfaction. Issues like lagging response times, outdated licensing and missed security updates can cause costly disruptions that impact your bottom line and client satisfaction.

### THE SOLUTION

#### Take Control of Your Citrix Environment Today

Get your Citrix environment running at its best—secure, stable and future-ready. More than just a simple assessment, our Citrix Health Check uncovers and resolves hidden performance-hindering issues in 3 steps:

**Know IT, Fix IT and Enhance IT.**

#### KNOW IT

Get a clear, data-driven view of Citrix performance, risks and improvement areas.

#### FIX IT

Gain strategies to address vulnerabilities and inefficiencies to strengthen your environment.

#### ENHANCE IT

Receive tailored recommendations to optimise your Citrix setup and ensure its sustained growth.

### TIMELINE

#### Citrix Health Check Delivered in 5 Days

Our structured, five-day Citrix Health Check is designed to assess, gather data, analyse and provide actionable insights into your Citrix environment, ensuring optimal performance and security.

- Day 1: Kick-off and Environment Analysis**
  - Conduct a kick-off meeting with your team
  - Begin initial environment analysis to establish a foundation
- Day 2: Access and Data Collection**
  - Secure access to the Citrix environment
  - Initiate comprehensive data collection on systems
- Day 3: Continue Data Collection**
  - Confirm access and continue gathering data for a complete overview
- Day 4: Data Analysis and Findings**
  - Extract and analyse collected data
  - Collate findings to identify potential issues and improvements
- Day 5: Report and Presentation**
  - Deliver a comprehensive report through a client presentation
  - Share actionable insights and recommendations tailored to your Citrix environment

## WHAT'S INCLUDED

### Our Proven 3-Step Process for Citrix Success

#### Know IT: Uncover the Full Scope of Your Citrix Environment



**Platform Review:** Assess the full state of your Citrix platform, from performance to security



**User Activity Analysis:** Evaluate usage patterns and utilisation levels to ensure optimal setup



**Risk Identification:** Identify issues in your components' technical lifecycle



**CVE Discovery:** Identify unpatched vulnerabilities and ensure up-to-date compliance



**Security and Compliance Check:** Identify overlooked CVEs in your Citrix environment for a more secure infrastructure

#### Fix IT: Resolve Critical Issues and Stabilise Performance



**Architecture Verification:** Call out components approaching end of support or end of life to ensure architecture's future readiness



**NetScaler Security Check:** Check for secure SSL configurations, ensuring your appliances meet top security standards



**System Configuration Audit:** Review settings for StoreFront, Delivery Controllers and Workspace Environment Management (WEM) to ensure optimal configurations



**License Optimisation:** Ensure your licensing structure is both cost-effective and fully utilised

#### Enhance IT: Build for Future Success and Scalability



**Profile and Image Management Review:** Ensure policies, profiles and image configurations are logical, reliable and support high performance



**Lifecycle Recommendations:** Receive a clear, actionable roadmap to maintain and strengthen your Citrix environment over time



**User Experience Enhancement:** Optimise user interactions to improve satisfaction, productivity and seamless access across applications



**Cost Efficiency Review:** Pinpoint ways to cut excess costs without sacrificing performance

## CONTACT US

### Start Your Citrix Health Check Today

Ready to create a Citrix environment that not only meets your needs today but is prepared for tomorrow's demands? With our Citrix Health Check, you'll gain the clarity and insight to optimise for performance, security and reliability.



#### GET IN TOUCH:

P: +61 2 8203 1600

E: [info@insentragroup.com](mailto:info@insentragroup.com).

W: [www.insentragroup.com](http://www.insentragroup.com)

