

# SUSTAINABILITY EFFORTS & ENVIRONMENTAL POLICY

## 1. WE DARE TO BE DIFFERENT

- a. Insentra is a truly collaborative IT Services Partner delivering a range of specialised Advisory, Professional and Managed Services, transacting exclusively through the IT channel. Our partner-centric business model provides our Partners and their clients with access to technologies, industry expertise and accountable outcomes.
- b. Our service offerings cover technologies by Microsoft, Citrix, Red Hat, AvePoint, IGEL, Rimo3, Nulia and many more across modern workplace, cloud, collaboration, security, support, migrations and more. We love what we do and are driven by a relentless determination to deliver exceptional service excellence. The combined individual skills, experiences and perspectives of our crew enable us to achieve powerful results for our Partners and their clients. For more information, visit [www.insentragroup.com](http://www.insentragroup.com).

## 2. INSENTRA'S ENVIRONMENTAL POLICY

- a. Our Environmental Policy accounts for all Insentra's operations. It reflects our commitment to environmental sustainability and our precautionary approach. It demonstrates our awareness that our actions are important to all of Insentra including our clients, our employees and our business performance.

Insentra sees protecting the environment as part of our core values. In taking measures such as those outlined below, we aim to continue to reduce our environmental footprint. We recognize that our business has a responsibility to enhance the environment, promote the long-term sustainability of the global and local environments we operate in, and support the sustainability of the IT Industry. We aim to inspire our crew, vendors and clients to do the same.

Matthew Synnott,  
Chief Financial Officer  
On behalf of Insentra  
1 October 2024  
Review Date: 1/10/2025

In 2023, Insentra partnered with CEMAsys, a leading provider of ESG Solutions, to elevate Insentra's ESG program and policies. Given our position in the market, Insentra has recognized **Greenhouse Gas Emissions** as our most relevant environmental concern. Therefore, we have focused our **Sustainability Efforts & Environmental Policy** on this core risk.

As a part of our ESG commitments, we have pledged to be annually assessed by an ESG investor reporting platform. In 2023, we completed our first assessment with EcoVadis. EcoVadis is a global sustainability ratings platform that evaluates the environmental, social, and ethical performance of companies and their supply chains<sup>1</sup>. It provides businesses with a comprehensive sustainability scorecard that covers a wide range of criteria, including environmental impact, labor practices, human rights, ethics, and sustainable procurement<sup>1</sup>.

In February of 2024, we received our first score and were proud to rank in the 72<sup>nd</sup> percentile. This achievement earned Insentra a Bronze EcoVadis Medal, which is awarded to the top 35% of companies assessed by EcoVadis. While we are proud of this initial accomplishment, it is only the start of Insentra's ESG commitments. In 2024, we are working to further improve our ESG practices in alignment with the EcoVadis' Corrective Action Plan. The Corrective Action Plan features improvement areas for Insentra, broken down by the four EcoVadis themes.



Over the past year we have been working to get more of the Insentra Team involved in our ESG commitments. This includes, but is not limited to:

- Executive level approval for our Near-Term and Net-Zero SBTi Targets.
- ESG is discussed at every monthly company- wide All Hands meeting, including our Eco-Vadis score.
- Internal communications on our Intranet outlining our ESG roadmap and upcoming projects.

Insentra is enthusiastic about our inaugural ESG commitments and eagerly anticipates enhancements in the future.

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<sup>1</sup> EcoVadis. (2022). EcoVadis Ratings Methodology Overview and Principles 2022. Retrieved from <https://resources.ecovadis.com/ecovadis-solution-materials/ecovadis-ratings-methodology-overview-and-principles-2022-neutral>

### 3. GREENHOUSE GAS EMISSIONS

- a. **Measuring GHG Emissions:** Insentra pledges to continuously monitor our energy consumption and greenhouse gas emissions through our partnership with CEMAsys. Below is a table of our GHG Emissions from 2022 and 2023:

	2022	2023
<b>Scope 1 GHG Emissions</b>	0 tCO <sub>2</sub> e	0 tCO <sub>2</sub> e
<b>Scope 2 GHG Emissions</b>	0 tCO <sub>2</sub> e	0 tCO <sub>2</sub> e
<b>Scope 3 GHG Emissions</b>	725.8 tCO <sub>2</sub> e	1 003.2 tCO <sub>2</sub> e

- b. We have measured our GHG emissions aligned with the Greenhouse Gas Protocol, which is a comprehensive global standardized frameworks to measure and manage greenhouse gas emissions from private and public sector operations, value chains and mitigation actions.

Please note no Scope 1 or 2 emissions have been reported, because our comprehensive screening process identified no Scope 1 or Scope 2 emissions. Due to non-traditional office space utilization, Insentra does not have control over the amount or type of electricity used and has therefore attribute those emissions to Scope 3 Category 8, Upstream Leased Assets.

With our continued ESG commitments, we also have committed ourselves to continuously improving the quality of data reported through in our GHG Emissions reporting. This will include moving away from a spend-based reporting method and utilizing consumption data for more accurate estimations. Spend-based emissions reporting estimates emissions by multiplying the economic value of purchased goods and services by relevant emission factors. The consumption-based emissions calculation method estimates emissions by measuring the physical amount (e.g., kilograms) of goods or services purchased and multiplying it by relevant emissions factors. With our commitment to the Science Based Targets Initiative (SBTi), highlighted below, we also have committed ourselves to publicly reporting on GHG Emissions data yearly.



- c. **Managing GHG Emissions:** By measuring our greenhouse gas emissions starting

from our 2022 baseline, we can effectively control and minimize emissions in the coming years. This involves identifying emission hotspots, using renewable energy, and optimizing strategies to lower our future emissions. With our baseline emissions set, we have been able to receive an approved Science Based Target through the SBTi. The SBTi is a partnership between CDP, the United Nations Global Compact, World Resources Institute (WRI) and the World Wide Fund for Nature (WWF)<sup>2</sup> that, “Defines and promotes best practice in emissions reductions and net-zero targets in line with climate science; Provides technical assistance and expert resources to companies who set science-based targets in line with the latest climate science; and brings together a team of experts to provide companies with independent assessment and validation of targets<sup>2</sup>.”

**d. Our approved SBTi Target is as follows:**

“This target was approved using a streamlined target validation route exclusive to small and medium-sized enterprises (SMEs). <https://sciencebasedtargets.org/faqs-for-smes/> Insentra commits to reduce scope 1 and scope 2 GHG emissions 42% by 2030 from a 2022 base year, and to measure and reduce its scope 3 emissions. Insentra commits to reach net-zero by 2050. As part of this, Insentra commits to reduce scope 1+2+3 emissions 90% by 2050 from a 2022 base year.”



Insentra is excited about our SBTi approved target and what this will mean for our sustainability commitments.

#### **4. WASTE MANAGEMENT**

- a.** Insentra commits to managing waste streams and reducing our waste products by purchasing reusable products and recycling products wherever possible. Insentra will achieve this by encouraging reducing, reusing and recycling, wherever possible. This will be a part of our internal training on sustainable practice so our employees will

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<sup>2</sup> Science Based Targets Initiative. (n.d.). How It Works. Retrieved from <https://sciencebasedtargets.org/how-it-works>

understand what materials can be reduced, reused, and recycled. As a part of our Corrective Action Plan received by EcoVadis, we have committed ourselves to measuring and publicly reporting on our waste.

	2022
Hazardous Waste	0 kg
Non-Hazardous Waste	50 kg

As noted above, Insentra has no Hazardous Waste as a part of our operations. This is mostly because we do not produce any physical products. In addition to this, we have rented our computers. For non-hazardous waste, we have measured the waste produced in our shared office space in Australia, which is reported above.

## 5. IN THIS POLICY, INSENTRA ADDITIONALLY COMMITS TO:

- a. Understanding and managing our environmental risks with the goal of minimising or eliminating those risks when additional core risks are identified;
- b. Complying with all applicable legal and regulatory requirements;
- c. Ensuring the environment is considered in our investment and corporate strategies, procurement and the products and services we offer;
- d. Actively working to minimise pollution, manage waste streams and address relevant biodiversity issues;
- e. Insentra commits to reducing any toxic materials to protect employee health and the environment;
- f. Engaging with our customers, employees and shareholder on environmental issues and transparently reporting on our environmental performance;
- g. Providing all employees with the training and education necessary to meet our objectives.

## 6. CONCLUSION AND NEXT STEPS

At Insentra, we know this is just the start of our environmental policy and ESG journey. We will continue to implement improved ESG strategy and policy as we mature in this journey. To continuously improve our environmental policy, we will monitor and record our environmental impacts on a regular basis and compare our performance with set policies, objectives and

targets. Will we continue to openly communicate our policies and practices to interested and approved parties for the purposes of downstream reporting, compliance and analytics.

To keep our public policy up to date, we will update this annually with the next review scheduled in 2025. If you have any questions in relation to this policy or its application please contact Matthew Synnott, Chief Financial Officer at Insentra, at:

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