

# MICROSOFT TEAMS 2.0 ON VDI

## WHAT'S IMPORTANT

The classic Teams for VDI will reach end of availability on June 30th, 2024. For more information, see: [End of availability for classic Teams client](#). After that date, users will not be able to use classic Teams but will instead be prompted to switch to new Teams. Microsoft recommends updating to new Teams today – customers using virtual desktops have additional considerations to support the new Teams client.

## DATES

- March 2024, all users will see the “Try the new Teams” toggle
- After June 30, 2024, the classic Teams client will no longer work

## IMPORTANT LINKS

- [The new Microsoft Teams](#)
- [End of availability for classic Teams client](#)
- [Upgrade to new Teams for Virtualized Desktop Infrastructure \(VDI\)](#)

## SUPPORTED OPERATING SYSTEMS

The new Microsoft Teams will run on supported Windows OS versions, and will not support specific versions of Windows Server or Windows 10:

SUPPORTED OPERATING SYSTEMS	UNSUPPORTED OPERATING SYSTEMS
Windows Server 2022 Windows Server 2019 Windows 11 Windows 10 21H2 or above	Windows Server 2016 Windows 10 2004 and below

## WHAT TO DO

### Upgrade to Supported Software

Here's what you need to upgrade to supported software configurations to run the new Teams.

	AZURE VIRTUAL DESKTOP	CITRIX DAAS / VIRTUAL APPS AND DESKTOPS	VMWARE HORIZON
Windows multi-session, Windows Server 2022	Upgrade to FSLogix 2210 hotfix 3	Upgrade to FSLogix 2210 hotfix 3, or Citrix Profile Management 2308+	Upgrade to FSLogix 2210 hotfix 3, or upgrade to VMware Dynamic Environment Manager 2111+
Windows Server 2019	Wait for FSLogix 2210 hotfix 4*	Wait for FSLogix 2210 hotfix 4*, or upgrade to Citrix Profile Management 2308+	Wait for FSLogix 2210 hotfix 4, or upgrade to VMware Dynamic Environment Manager 2111+
Windows Server 2016	Upgrade to Windows Server 2022	Upgrade to Windows Server 2022	Upgrade to Windows Server 2022
Windows single session pooled	Upgrade to FSLogix 2210 hotfix 3	Wait for FSLogix 2210 hotfix 4, or upgrade to Citrix Profile Management 2308+	Upgrade to FSLogix 2210 hotfix 3, or upgrade to VMware Dynamic Environment Manager 2111+

Windows single session personal	Supports in-place upgrade	Supports in-place upgrade	Supports in-place upgrade
Minimum system software	WebRTC Redirector Service 1.1.2110.16001	VDA 1912 CU6 2203 LTSR (and any CU) 2212 CR	Horizon 8 2111 ESB (8.4)
Minimum client	Remote Desktop Client for Windows 1.2.1755 Remote Desktop Client for Mac 10.7.7	Windows 2203 LTSR Windows 2302 CR Linux 2207 Mac 2302 Chrome/HTML5 2301	
More reading	<a href="#">Use Microsoft Teams on Azure Virtual Desktop</a>	<a href="#">Microsoft Teams 2.1 supported for VDI/DaaS</a>	<a href="#">Microsoft Teams Optimization with VMware Horizon</a>

\*Windows Server 2019 is expected to be supported in a future FSLogix update to be available before June 2024; however, Microsoft has not provided official information on the next release of the FSLogix agent

## VALIDATE OPTIMISATIONS FOR MICROSOFT TEAMS

For Microsoft Azure Virtual Desktop, refer to the optimisation configurations in this article: [Use Microsoft Teams on Azure Virtual Desktop](#)

For Citrix DaaS and Citrix Virtual Apps and Desktops environments running Microsoft Teams 2.1 there are several small configuration changes required for optimised delivery: [Optimization for Microsoft Teams | Citrix Virtual Apps and Desktops 7 2311](#)

For VMware Horizon environments running Microsoft Teams 2.1, refer to the optimisation recommendations here: [Microsoft Teams Optimization with VMware Horizon](#)

## ALTERNATIVES

If you need to run any of the following software after this date:

- Windows Server 2016 or below
- Windows 10 2004 or below
- FSLogix 2210 hotfix 2 or below
- Citrix Profile Management 2305 or below
- VMware Horizon 2106 or below

Microsoft Teams can be run as a web application: [New Teams for Web - Overview and prerequisites](#). Teams can be run as a Progressive Web App to give the appearance of a desktop application: [Use Progressive Web Apps in Microsoft Edge](#).

Customers may want to limit Teams usage in these scenarios to chat and voice only. Multimedia optimisations may assist in improving performance; however, these optimisations will not work for all use-cases: [Use multimedia redirection on Azure Virtual Desktop](#)