DIGITAL WORKPLACE FOUNDATIONS

PRODUCING FLEXIBILITY FOR THE INDIVIDUAL AND SECURITY FOR THE ENTERPRISE

Over the past two decades enterprise technology has consistently been trying to reach the experience level of consumer tech but has fallen short. Devices are no longer just tools but digital extensions of our work.

Insentra defines a digital workplace as one which empowers employees to drive business advantage by using digital tools to do their best work - regardless of their location. Simply put, enabling employees to access the information and resources they need to do their jobs more effectively at any time and from anywhere. The digital workplace can only be delivered on a modern technology stack that is easy to use, efficient and secured to a high standard; the holy trinity of a great user experience.

There is a clear relationship between satisfaction with IT and employee engagement and talent retention

Ultimately IT needs to rise to this challenge by having an actionable plan aligned to business needs with employee experience at the centre. A comprehensive strategy aggregates the now and future work requirements of the enterprise, and frames corporate priorities to enable end users while ensuring proper security and maintenance through the lifecycle of devices, software, and platforms. A good strategy is a competitive advantage letting great employees do their best work.

Get the end-user experience right by getting your tech foundations right and you, your customers and your business will benefit.
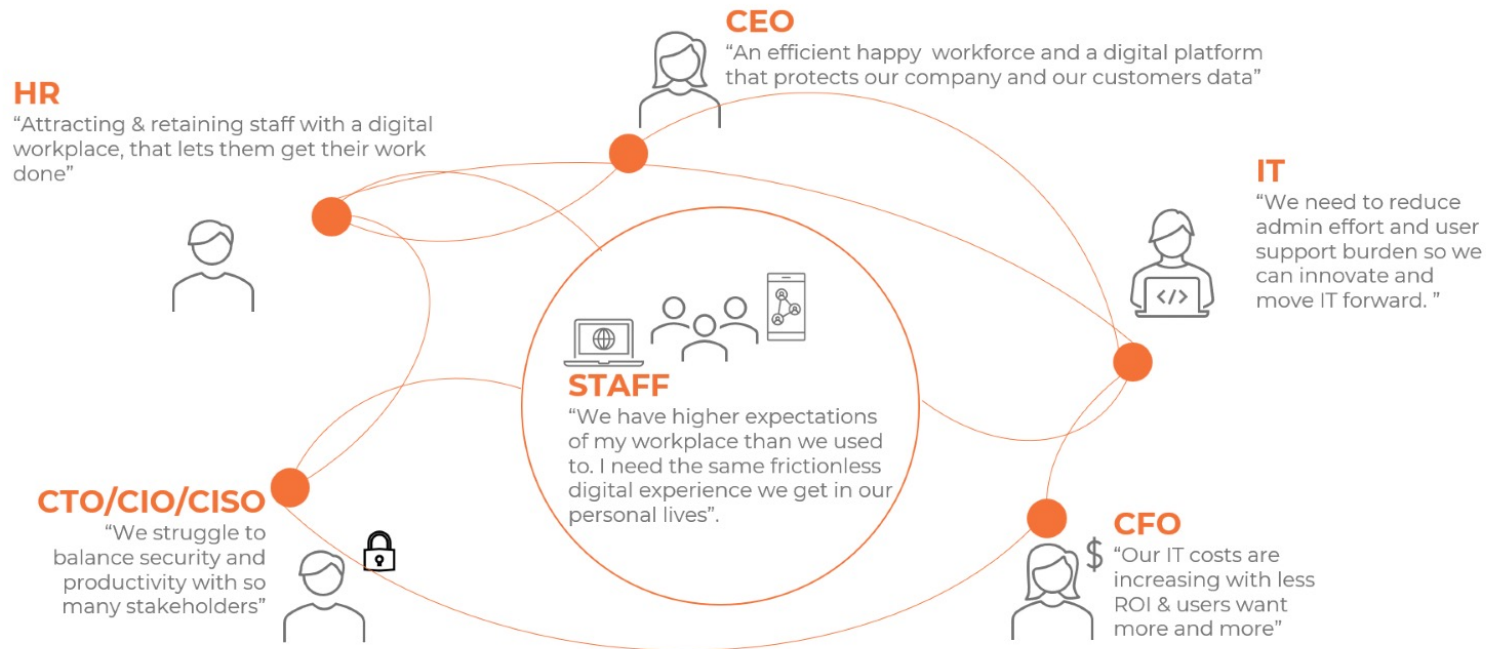
LAYING THE FOUNDATIONS

EMPOWER YOUR USERS WITH THE BUILDING BLOCKS OF A DIGITAL WORKPLACE

To deliver an exceptional user experience, Insentra has created a digital workplace foundations advisory service to clearly articulate the needs of your end users and stakeholder relationships, guiding the development of your digital workplace.

STAKEHOLDER LENSES

CEO
"An efficient happy workforce and a digital platform that protects our company and our customers data"

HR
"Attracting & retaining staff with a digital workplace, that lets them get their work done"

IT
"We need to reduce admin effort and user support burden so we can innovate and move IT forward. "

STAFF
"We have higher expectations of my workplace than we used to. I need the same frictionless digital experience we get in our personal lives".

CTO/CIO/CISO
"We struggle to balance security and productivity with so many stakeholders"

CFO
"Our IT costs are increasing with less ROI & users want more and more"

Despite the apparent differences these needs are all interrelated
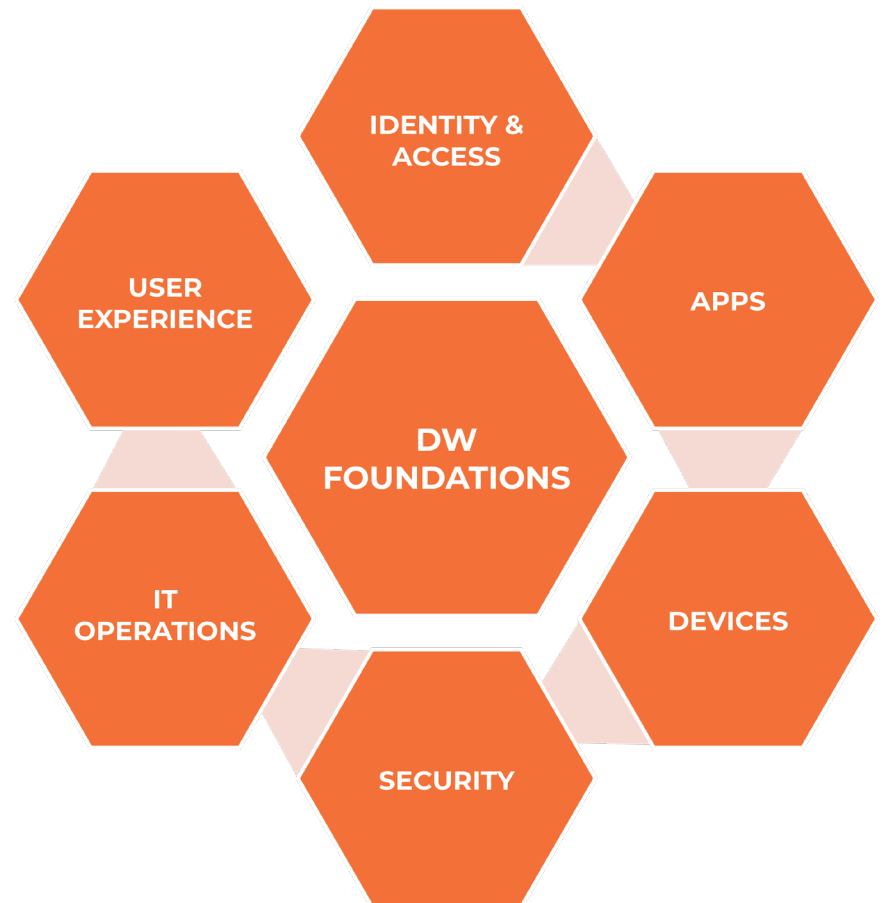
PERFECTING YOUR DIGITAL WORKPLACE

HELPING YOU TO COMMUNICATE, COLLABORATE, CONNECT AND DELIVER HOLISTICALLY ACROSS YOUR DIGITAL TOOLBOX

USER: The digital workplace is all about the employees' ability to do their job efficiently and effectively by collaborating, communicating and connecting with others. The goal is to forge productive business relationships within and beyond natural work groups and to enable knowledge sharing across the organization.

TECHNOLOGY: The foundational technology which enables the digital workplace. Each organisation already has a digital workplace toolbox with different tools, but is it working for you? Depending on your industry and business needs, the tools needed to support your digital workplace will vary. The key is to adopt the right tools for your employees to do their jobs.

CONTROL: The effective use of technology in the digital workplace is underpinned by appropriate controls. This means you must support the digital workplace with the appropriate governance structures and management processes. Information flow and use must also comply with your organisation's policies and industry regulations.

BUSINESS DRIVERS: As with any core initiative, it is essential for business needs to drive the digital workplace. To deliver the necessary benefits, the direction of your organisation should guide the direction of your digital workplace.

IDENTITY & ACCESS

USER EXPERIENCE

APPS

DW FOUNDATIONS

IT OPERATIONS

DEVICES

SECURITY

DIGITAL WORKPLACE FOUNDATIONS FEATURES

To remedy the problem, we create a digital workplace foundations strategy that clearly articulates your business needs, stakeholders and can guide the development of your digital workplace.

ENVIRONMENT ANALYSIS
Assess your corporate risk, supportability capacity, and optimisation potential of your current infrastructure.

SOLUTION OVERVIEW
Provides a visual scope of the solution options within the designated timeframe and the endpoint outcomes.

DELIVERY STREAMS BREAKDOWN
Reviews your delivery streams to establish the flow of work required for a successful project delivery.

ENABLERS
Identifies what is causing inefficiencies and how the proposed changes would benefit each area which are currently being affected.

MODERN WORKPLACE JOURNEY
Visualises the journey of your endpoint and frontline deployments which highlight action items to ensure optimal user adoption.

PRIORITISATION REQUIREMENTS
Defines what your long and short term needs are by aggregating the priorities in the required areas of business.

CURRENT VS FUTURE STATE
Illustrates a comparison of the problems you're facing in the current state of infrastructure with direct remediation solutions proposed in your future state, and how to get there.

STRATEGIC ROADMAP
Specified objectives to ensure your strategy (the "why") is aligned to the work you will need to do to achieve your identified goals (the "what").

CAPABILITY UPLIFT
Supports you to uplift the capability in the workforce but to also embed the desired culture and ways of working whilst creating capacity for the workforce to succeed.

VALUE PROPOSITION
Recognises your current business needs and couples this with streamlining processes via automation to reduce costs and increase efficiencies.

PAIN POINTS
Identifies the specific problems and constraints facing your organisation to ensure a successful roadmap is produced.

WHY INSENTRA

Staying on top of technology changes and adapting to new situations is challenging. Having a Partner who has attestable experience in Advisory Services which has resulted in clear actionable outcomes as well as over a decade of experience in optimising End-User Computing experiences is key to ensuring you can deliver a complete digital workplace.

With vendor accreditations like Microsoft Modern Work and Security as well as Partnerships with best-of-breed digital workplace solutions like iGEL, AvePoint, Citrix, Lakeside & LoginVSI, Insentra offers a full-stack solution across advisory, design and implementation of technology to deliver on the promise of a digital workplace.

Get in touch today to discover how our Digital Workplace Foundations advisory service can help enhance your employees experience, improve your security and simplify your IT support.