

# Globanet Merge1

Extends Archiving, eDiscovery & Compliance to Various Message Types

## Introduction

Today's business environments are faced with the challenge of adapting to an expanding range of electronic communication formats that more and more are being utilized for the transmission of critically important data. From financial messaging to social media, business messaging is becoming an increasingly diverse topology. These avenues of communication insist that businesses have effective solutions to manage the evolving range of application types in a collective, efficient and secure method for maximum productivity.

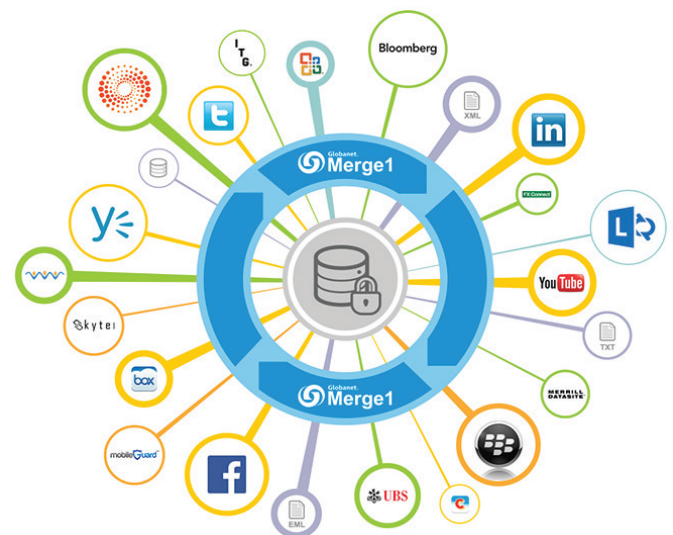
Globanet Merge1 is Globanet's industry leading software solution for archiving your organization's growing list of digital communication ecosystems — including email, instant messaging, social media, and mobile text messaging. Globanet is the trusted name in archiving and compliance for more than 2500 companies including top Fortune 500 financial, legal, healthcare and technical firms. We successfully help these organizations meet the most critical regulatory compliance, e-discovery and record retention requirements every day.

## How It Works

Our proprietary software application allows data from most messaging programs to be collected and archived. With Globanet Merge1 you are able to archive the largest variety of software application types or connectors and have full confidence in the data integrity of your archived messages.

Globanet gives you the power to filter and archive data based on your organizations specific criteria. Merge1's filtering features allow you to create custom parameters and point filtered

data to an easily accessible location. Conversations can be imported based on conversation date, length of chat session, particular account name, and more so you can singularly focus only on the data that is most pertinent.



## Financial Messaging

Having financial messaging data collected and archived is essential for companies requiring comprehensive search and compliance review utilities for compliance purposes. We help organizations effectively meet SEC, CFTC, FINRA regulations as well as providing assistance in mitigating risk involving internal investigations, lawsuits and audits. Merge1 provides robust support for a wide variety of financial messaging platforms including Bloomberg, Thomson Reuters, UBS connector and Merrill chat. In an increasingly regulated financial environment having the right tool to expertly capture business critical financial messaging is a must.

## Instant Messaging

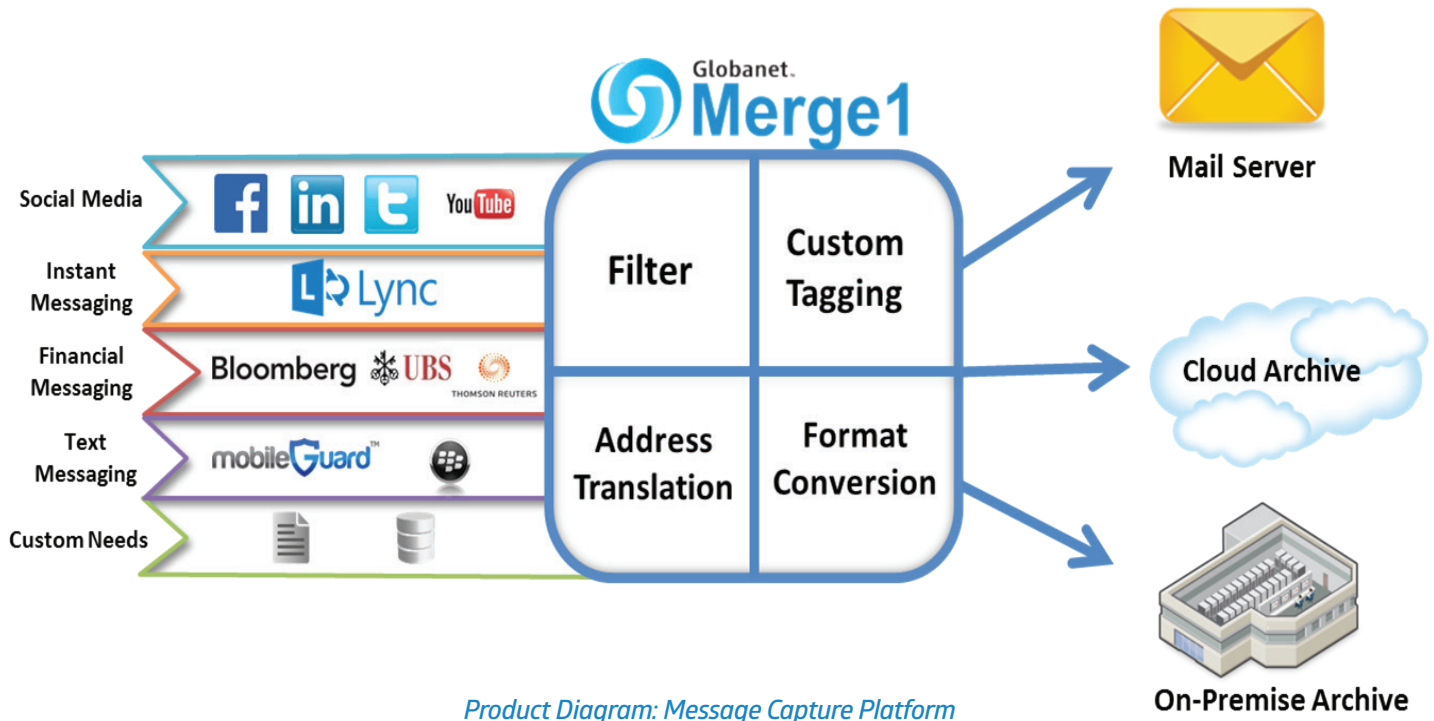
Similar to other forms of electronic communication, instant messages (IM) are subject to electronic discovery rules, which require organizations to produce electronically stored information (ESI) in a timely and complete manner during litigation. Regulated industries are also subject to additional requirements for recordkeeping, guidance and policy compliance. Once Globanet Merge1 has archived your instant messages, you can perform eDiscovery searches and reviews as well as obtain data to meet a variety of legal and compliance obligations. Globanet Merge1 gives you the ability to sort and review data for both public and private instant messaging types such as Microsoft Lync.

## Mobile Text Messaging

The quantity of mobile text messages sent by businesses each day in the United States is on the rise. Although email

remains the number one form of digital communication, considerable volumes of SMS text messaging on mobile phones are being transmitted every day in business environments and require an equal amount attention. Globanet realizes that in compliance scenarios, in order for business communications to be produced in a timely and complete manner they must be archived in a manageable and fully accessible format.

Globanet Merge1 delivers the archiving and compliance solution for your mobile workforce. Communications are captured from mobile devices including Blackberry, Android, iOS, Skytel and more. Once messages are captured and archived, you can utilize a variety of search and reporting capabilities. From a single location, you can perform repeated or one-time e-discovery searches, as well as review and compile data to meet a variety of legal and compliance obligations.



## Social Media

Businesses looking to secure a place in the digital marketplace know having a presence in the social media arena is a must. Globanet leverages the ability to capture all of your organizations social media and consolidate it into one convenient archive. You choose only the feeds you want to capture from social media sites such as Facebook, Twitter, LinkedIn, Salesforce Chatter, Yammer, YouTube and more. Globanet's Merge1 provides the most effective solution to unify your businesses social media messaging in an intelligent and structured form.

## Custom Needs

Globanet caters to your organization's specialized demands. We are very experienced in tailoring unique custom requests to effectively meet company goals. Globanet Merge1 is a dynamic application that allows your organization to archive custom messaging types with the same ease and efficiency as more conventional messaging formats. Whether it is a unique messaging type or an in house messaging format that is specific to your business, Globanet Merge1 can ingest and archive it easily. Globanet's certified team of engineers and software developers excel in producing customized solutions to meet your organization's needs.



## Technical Requirements

**Operating Systems:** Windows 2003, 2008, 2008 R2, 2012, 2012 R2 (x32, x64)

**Processor:** Dual Core 2.2 GHz

**Memory:** 4 GB

**Storage:** 500 MB storage for application installation and logs; additional storage may be required to hold source data

**Microsoft SQL Server:** 2005 and 2008 R2

**Other Software:** Microsoft .Net Framework 4.0, Microsoft Exchange Server (2007, 2010, 2013), Lotus Domino (Server 7.0.3, 8.0, 8.5), Lotus Notes (8.0, 8.5), Outlook (2007, 2010, 2013), Enterprise Vault Server (Versions 7.5.5 – 11)

## Support

Globanet's industry-leading support team, available via email at [support@globanet.com](mailto:support@globanet.com), offers support for Globanet Merge1 during organizations' evaluation and use. The support team is also able to assist organizations with converting their search requirements into specific search criteria or helping resolve queries or problems. Globanet Merge1 is commonly offered with a support and maintenance package, allowing organizations to work with product experts.

## Pricing

Globanet Merge1 is typically priced per active seat for each source connector. For more information, please contact Globanet Sales by emailing [sales@globanet.com](mailto:sales@globanet.com) or calling **888.427.5505**.



Specialist Partner  
Archiving & eDiscovery Master

**Phone**  
(888) 427-5505

**Web**  
[www.globanet.com](http://www.globanet.com)

**Blog**  
[www.globanet.com/blog](http://www.globanet.com/blog)

**Twitter**  
[www.twitter.com/globanet](http://www.twitter.com/globanet)

### About Globanet

Globanet is a leading developer and reseller of archiving, data migration and eDiscovery solutions worldwide. Founded in 1996, the company is a pioneer of intelligent information governance, and has developed a portfolio of software and services to help organizations manage data from creation to expiry. Globanet's proprietary solutions include the Globanet Merge1 message capture platform and Globanet Migrate data migration software. A Symantec Platinum Partner with Master Specialization in Archiving and eDiscovery, its professional services team has extensive experience with industry-leading Enterprise Vault and Clearwell. Globanet is also a proud Microsoft Silver Software Development Partner. Globanet's broad range of services include policy and solution design, installation and configuration, data migration, custom add-ons and project-based eDiscovery consulting. Los Angeles • New York • Montreal

Globanet Consulting Services ©2014. All Rights Reserved. All third-party brands and trademarks are the property of their respective owners. All third-party product information was taken as-is from public sources and Globanet assumes no responsibility for the accuracy of, or any reliance upon, such information. Any questions please email [legal@globanet.com](mailto:legal@globanet.com).