BE PROACTIVE, NOT REACTIVE

IDENTIFY THE GAPS & RISKS IN YOUR ENVIRONMENT WITH INSENTRA'S CITRIX HEALTH ASSESSMENT SERVICE

Over time your environment is open to misconfiguration, instability, process and purpose deviation, and security exploitations.

Even environments which seem to be working well have problems lurking which often only appear when access to critical applications are needed most. This can result in degration of end user experience and productivity.

As part of your assessment the following phases will be completed with the output collated and presented back to you in a Red-Amber-Green (RAG) Report.

- Architecture & design review
- Product installation & configuration review
- Review of system & user performance
- Presentation of recommendation rag report

Use this new knowledge to focus on projects which will optimise your operations!



- Find configuration drift in your environment
- Enable functionality which you're not using
- Boost your infrastructure for user growth
- Re-align to industry best practices

ACHIEVE...

- Reduced cost & inefficiencies by understanding your strengths and weaknesses
- Increase business productivity by improving end user experience
- Minimised downtime by having eyes under the hood and knowing your environment
- Best practice configurations to improve business efficiencies
- High visibility of your current Citrix environment

THIS HEALTH ASSESSMENT IS A KICK START TO ENABLE YOU TO:

- Gain the support you need
- Gain metrics that matter



SUPERSIZE YOUR ASSESSMENT TO THE ADVANCED HEALTH ASSESSMENT

Get closer analytics and deeper insights of your Citrix environment, uplift your standard offering with our Advanced Citrix Health Assessment incorporating User Experience as a Service (UXaaS).



- **UXaaS** Configuration
- Environment analysis
- UXaaS Agent Deployment
- Environment analysis
- Data Collection on systems



- Confirm and continue data collection
- Extraction of data for analysis
- Collection of findings

ACT

- Confirm and continue data collection
- Extraction of data for analysis
- Collection of findings

ADVANCED HEALTH CHECK INCLUSIONS

REVIEW OF CURRENT CITRIX CONFIGURATIONS AND POLICIES

- Review underlying technologies
- Investigate Citrix availability and performance processes
- Investigate reliability and related concerns

AN ANALYSIS OF PERFORMANCE AND USAGE OF YOUR CITRIX ENVIRONMENT

- Analyse the performance of the Citrix solution and validate it against Citrix performance benchmarks
- Review user productivity when accessing the environment and identify what is causing productivity impacts to your end users.
- Identify and report on user, device, session and application performance including:
 - Compute consumption
 - Usage
 - Launch and duration
 - Latency
- Report on user and system impact in regards to lost time and efficiency
- Identify performance risks and issues

