

# WHAT DO YOU DO WITH YOUR EMAIL ARCHIVE IN AN OFFICE 365 WORLD?

With Insentra Data Migration Services



Are your clients considering **migrating to Office 365**?

Are they questioning what to do with their **existing archived email data**?

Is there a **journal to migrate**?

Is **eDiscovery** a key requirement?

- With award-winning expertise in the world's leading archive migration solutions, our global team have successfully completed over 300 email archive migration projects for our Partners and their clients.
- Taking a consultative approach, your clients can be confident their data will be migrated with minimal to no impact on user experience.
- Our automated migration approach mitigates the risk of data corruption and potential legal fallout for your clients.
- We provide a full audit log of migrated data which facilitates on demand generation of chain of custody reports to ensure compliance with eDiscovery legislation.

## ARCHIVE MIGRATION DOESN'T HAVE TO BE COMPLEX

Having discussions early in the planning phases is critical for project success.

We care about your client's user experience and make this a priority in every project.

MOVED OVER

**2 MILLION  
ARCHIVES TO O365**

MOVED OVER **8PBS**  
OF ARCHIVE DATA

DEDICATED TEAM OF 20  
✓ **AUSTRALIA**  
✓ **NEW ZEALAND**  
✓ **UNITED STATES**  
✓ **UNITED KINGDOM**

**GOVERNMENT CLEARED  
RESOURCES**



COMPLETED PROJECTS

**ACROSS  
15 COUNTRIES**

# OUR MIGRATION METHODOLOGY

## PHASE 1 ESTABLISH

In the Establish phase we consider the objectives and requirements of the project and develop a bespoke roadmap to achieve the agreed migration milestones. We prepare a detailed Migration Plan (the archive migration equivalent to a design) taking into consideration how the archive migration project will fit in with the overall archive/mail consolidation project.

Whilst the Migration Plan is being finalised, Insentra works together with you to provision the requisite hardware to commence the next Phase.

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## PHASE 2 GATHER

Once the Migration Plan has been formally agreed, the Gather phase commences. In this Phase, the migration infrastructure is built and tested prior to facilitating a gather (audit) of the existing archive. This gather process captures all possible data that can be migrated from the archive platform. Once the volume of data to be migrated has been quantified, Insentra performs a detailed reconciliation of the archive data against the index built throughout the gather process to ensure all data has been accurately captured.

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## PHASE 3 VALIDATE

In the Validate phase, we conduct a number of tests to ensure the highest performance can be achieved during the migration. We conduct a sample extraction to both PST and the target platform (note that data is copied and not moved so the process is non-intrusive and transparent to the end user). This testing ensures the highest possible migration performance speeds whilst providing validation of both chain of custody and data integrity. It is at this stage that Insentra can provide more accurate estimations as to the duration of the migration.

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## PHASE 4 MIGRATE

In the Migrate Phase we begin the migration, conducting a pilot in the live migration environment to confirm that the approach taken in the Validate phase will support the entire migration. We then commence a live migration by dividing mailboxes into manageable groups to rapidly move through the process.

If any items fail to migrate, we will investigate and rectify to achieve the target of migrating 99.9% of data successfully. As a rule of thumb, on the basis that the source data is readable, all such data will be migrated to the target archive. Throughout all Phases of the project, reporting is provided to the client based on the agreed upon communication plan identified in Phase One of the engagement.

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## PHASE 5 ASSURANCE

In the Assurance phase, we perform a review of all the migrated data, ensuring chain of custody and data integrity have been maintained in accordance with the projects requirements. During handover we discuss the migrations reports, message failures and infrastructure decommissioning.