

A photograph of a Parisian street scene, likely in Montmartre, featuring historic stone buildings with wrought-iron balconies. In the foreground, there's a street corner with a cafe named 'LE TROPOL' and a red and white striped awning. A person is walking on the sidewalk. The scene is overlaid with a semi-transparent orange rectangle containing white text.

# OFFICE 365 PARTNER MANAGED SERVICES

## REPORTING & MONITORING

## WHAT WE DO

Insentra's Office 365 Partner Managed Services provide your clients with all the Office 365 support needed. Our packaged services help our partners to generate monthly recurring revenue while adding value to your clients.

Our Reporting and Monitoring service brings you and your clients visibility and efficiency for their Office 365 tenancy

Office 365 Reporting and Monitoring as a Service is part of a suite of Office 365 managed services designed to augment existing offerings to your clients for a low and manageable monthly fee.

# OFFICE 365 REPORTING AND MONITORING

## Service

Our Reporting and Monitoring as a Service (RMaaS) brings you and your clients visibility and efficiency for their Office 365 tenancy and can be subscribed to over 12, 24 or 36 months

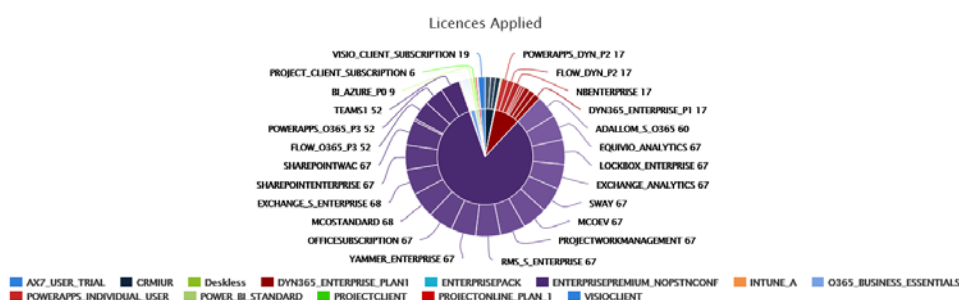
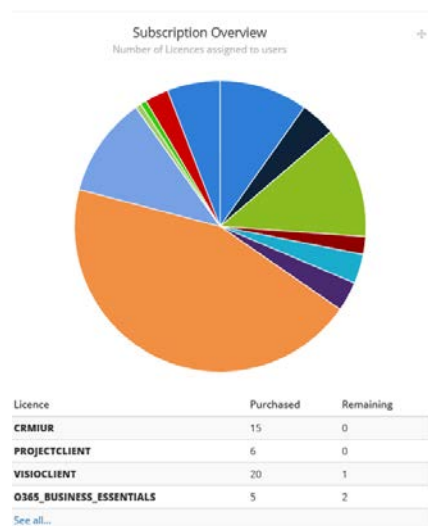
## Scope

Office 365 RMaaS covers:

- Exchange Online
- SharePoint Online
- OneDrive for Business
- Skype for Business

## Inclusions

- Custom Dashboards
- Customizable alerting on adds, moves, changes and threshold breaches
- 365 Services Status
  - Real-time service status
  - Tenant uptime for the month
  - Service uptime
  - MSFT reported issues for the month
  - Scheduled or unscheduled outage
- Exchange Online
  - Spam\Malware
  - Exchange logins per day (outliers only)
- New – changes for current month
  - Accounts
  - Groups
  - Public folders
  - Distro's
  - Admins
- Subscription summary
  - 365 service status
  - All 365 Admin user reporting
  - Licencing
  - Usage reporting (How many users are using Office, SharePoint, etc)
- SharePoint/One Drive for Business
  - Storage usage trending and forecasting
  - Sites
  - Permissions
  - Inactive objects
  - Sharing settings
  - External users



# THE BENEFITS OF PARTNERING WITH INSENTRA

We dare to be different

Insentra is a collaborative IT Services partner delivering specialised Professional and Managed Services exclusively through the IT channel. Our partner centric model provides the IT reseller community direct access to industry expertise in a truly non-competitive manner.

We are partner obsessed - we only transact and deliver services exclusively through and with our partners. Our success is based on achieving outcomes for you and your clients.

Partnering with Insentra provides the IT channel access to:

- A safe pair of hands: our team are some of the best in the industry and can augment your capability when your teams are fully occupied or we can be your skillset in areas that are not core to your business
- Pre-sales assistance at no cost: enabling you to increase sales efficiency and success in qualified opportunities
- Increased opportunities: When end users contact us directly we explain our model and ask them for their preferred partner, enabling us to bring you incremental revenue
- A trusted partner with skin in the game: our non-compete model ensures your clients remain your clients

Our dedication to you is based on our vision to be the number one channel services company on the planet. We do this by being the best version of ourselves, creating an outstanding environment for our team, loving the work we do and amazing each other, our partners and their clients in every way.

We are and always will remain a partner obsessed company.



**Three things matter to me the most: Professionalism, Honesty and Integrity and Insentra demonstrates all three. They were the right solution and had the skills we needed. I would not recommend anyone if I didn't genuinely believe they were a viable solution. Personally - I think we've made a great decision**

**J. Fox, CIO. Brickworks**